



CC.PP.053 - Leveling of Emergency Room Services

Date: 06/17/20

Thank you for your continued partnership with SilverSummit Healthplan. As you know, we continually review and update our payment and utilization policies to ensure that they are designed to comply with industry standards while delivering the best patient experience to our members. We are writing today to inform you of enforcement of the claims reimbursement edits within our claims adjudication system for the policy described below.

SilverSummit Healthplan will be implementing these edits effective **07/17/2020**.

Policy Number	Policy Name	Policy Description	Line of Business (LOB)
CC.PP.053	Leveling of Emergency Room Services	This policy is to address an identified trend in up-coding by emergency room providers, the health plan has adopted a program integrity strategy that will provide appropriate levels of reimbursement for services indicating lower levels of complexity or severity rendered in the emergency room.	Medicare Medicaid Marketplace

For questions about this or any of our payment policies, please don't hesitate to reach out to our Provider Services team at the numbers below:

Medicaid Provider Services: 1-844-366-2880

Ambetter Provider Services: 1-866-263-8134

Allwell Provider Services: 1-833-854-4766