



June 5, 2023

Dear Provider,

PaySpan has been acquired by Zelis. The acquisition took place in November 2022 but is now being implemented. Providers entering the www.payspan.com URL will be automatically redirected to www.zelis.com.

Note: Currently, this has not affected www.payspanhealth.com URL. Anyone logging into this URL will continue to use the same login credentials.

If you customarily login using www.payspan.com, now www.zelis.com, you may still get to the login site by:

- Scrolling down to “Zelis Client Login”
- Click on “Payer Logins”
- Login using your current credentials



For inquiries or additional information, please visit www.zelis.com directly or payspanhealth.com to login as usual:

- **Zelis Network Support Monday through Friday:**
1-888-577-1656 (Medical)
1-888-266-3053 (Dental)
- **Zelis Payment Support Monday through Friday:**
1-877-828-8770

Providers should still be able to see all historical data including all previous EOP information.

Thank you,

SilverSummit Healthplan